

Gloucester Township MUA
401 W. Landing Road, Blackwood, NJ 08012
(856) 227-8666

Frequently Asked Questions

What does the GTMUA do?

The Gloucester Township Municipal Utilities Authority's ("GTMUA") primary function is to maintain and service the Gloucester Township Sewer System. The system consists of 51 pumping stations with an associated 13 miles of sanitary sewer force mains, 368 miles of sanitary gravity sewer mains and 4,851 manholes. We maintain over 300 miles of pipe that transport 8.7 million gallons of sewage per day from the Authority to the Camden County MUA's regional treatment plant.

What to do in the event of a sewer blockage?

Contact the GTMUA FIRST! (856) 227-8666 We are available seven (7) days a week, 7:30am – 11:30pm.

The GTMUA is responsible for the sewer lines from the curb line to the street. The homeowner is responsible from the curb line to the house, including the cleanout at the curb.

We will advise you if it is necessary to hire a plumber.

Do **not** put the following products in the toilet:

- Baby wipes and other flushable wipes – They create clogs and backups in the sewer system
- Feminine sanitary products – Also create clogs and backups
- Fats, Oil & Grease – They will solidify in the drains and over time, can completely block your pipes

How can I pay my bill?

We accept cash, checks, money orders and certified bank checks at the office.

- Mail payment with stub to: P.O. Box 216, Glendora, NJ 08029
- Via our website, www.gtmua.com, to pay by checking account or credit card. There is a fee associated with this. The fees are paid directly to the company which processes the payments.
- Contact your bank for online payment services

- Drop box for after hour payments: 401 W. Landing Road, Blackwood, NJ 08012
- In person: 401 W. Landing Road, Blackwood, NJ 08012

What are the due dates?

The bill is mailed out in December every year. The bill includes four (4) quarterly stubs with due dates of January 15, April 15, July 15 and October 15. Please sign up for e-mail reminders @ www.gtmua.com

What are the office hours?

Office hours are Monday – Friday, 8:30am – 4:30pm

How to change the name on your account?

Please contact us either by phone (856) 227-8666 or by e-mail, customerservice@gtmua.com.

How to change your mailing address?

Please contact us either by phone (856) 227-8666 or by e-mail, customerservice@gtmua.com.

Can I put my tenant's name on the bill?

No. The GTMUA sewer bill is lienable against your property. If your tenant does not make payments, the property will go to Tax Sale.

Why do I have two bills?

The Gloucester Township MUA is responsible for the collection system in Gloucester Township, including the pipes in the street in front of your house and 51 pumping stations. We collect the wastewater and deliver it to the CCMUA Interceptor.

The Camden County MUA is responsible for transporting your wastewater via pipeline (regional interceptor) from one location within our community to a modern wastewater treatment facility on the Delaware River, where the wastewater is treated.